## How To Fix Firewall or Antivirus Blocking Zoom Meeting Software

## **Configure Your Firewall**

First, you need to ensure that your firewall isn't stopping Zoom from connecting to the internet. Windows, by default, uses the Windows Firewall. However, if you're using third-party firewall software, check if it's blocking Zoom's connection requests.

## To Check if Windows Firewall is Blocking Zoom:

1. Open the Start menu and search for Windows Security. Click on it.



## 2: Now, click on Firewall & network protection.3: Select Allow an app through the firewall.



4: Once the new window opens, tap **Change Settings**.

5: Then, scroll down to "**Zoom Video Conference**" and see if checkboxes next to it are ticked.

Allow ap	ps to communicate through Windows Def	ender Firewall		
To add, cha	nge, or remove allowed apps and ports, click Change s	ettings.		
What are th	e risks of allowing an app to communicate?	1	Change sett	tings
Allowed a	apps and features:			
Name		Priv	ate Public	^
✓ windo	ws_ie_ac_001	E		
✓ WinDy	namicDesktop	E		
☑ Wirele	ss Display	E		
□Wirele	ss Portable Devices	Ε		
✓ WLAN	Service - WFD Application Services Platform Coordina	tion Protocol (Use		
☑ WLAN	Service - WFD Services Kernel Mode Driver Rules	E		
☑ Work of	or school account	E		
□ Xbox 0	Same UI	Ε		
☑ Your a	ccount	E		
☑ Your P	hone	2		
<mark>⊠</mark> Zoom	Video Conference	E	2 🗹	
				<b>~</b>

6: If not, tick both the checkboxes.

7: Click **OK** at the bottom to save changes.

Now, try running Zoom and connecting to a meeting to see if the issue has been resolved. If the boxes were unchecked, it was the firewall that was blocking the connection for Zoom.